

## **PRESS RELEASE: COVID-19 Statement - Sevier County, Tennessee**

**Posted:** April 1, 2020

---

The Sevier County Health Department is offering assessments for COVID-19.

People who have concerns they may have symptoms of COVID-19 can contact the health department at 865-453-1032 for consultation and to talk through potential options for testing in their area.

If you are ill and experiencing symptoms of Covid-19 (fever and cough, shortness of breath or breathing problems) it is recommended you call either your health care provider or the health department first so they can arrange for your arrival to minimize the risk of exposing others to an illness

There are many things the public can do to help flatten the curve and reduce the impact of COVID-19:

- Wash your hands often with soap and water (or alcohol-based hand rub) for at least 20 seconds, especially after coughing or sneezing
- Do not touch your eyes, nose or mouth with unwashed hands
- Stay home when you are sick
- Cover your coughs and sneezes with your arm or a tissue
- Clean and disinfect objects (e.g., cell phone, computer) and high touch surfaces regularly
- Practice social/physical distancing from others, be safer at home

The East Regional Health Office has an information line for local residents and healthcare providers to call with questions or concerns related to the COVID-19 novel coronavirus. The information line is 865-549-5343, and is designed to provide callers with trusted information related to COVID-19. Residents with medical questions will be referred to their health care provider or a public health nurse. The information line is open Monday through Friday from 8:00 a.m. to 4:30 p.m.

TDH has additional information available at [www.tn.gov/health/cedep/ncov.html](http://www.tn.gov/health/cedep/ncov.html). The CDC has updated information and guidance available online at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>