East Tennessee
Voluntary Organizations
Active in Disasters

EAST TENNESSEE VOLUNTARY ORGANIZATIONS ACTIVE IN DISASTERS

ORGANIZATIONAL CONTACT AND RESOURCE MANUAL

Last Updated on October 28, 2026

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Resource Typing

The following table is designed to be a quick reference guide for users to resource type by organization and for services provided by ET VOAD members. Most of the categories for the resource typing are self-explanatory, however, the following is provided for clarification:

Debris Removal includes the following services:

- Ash Out (fire ash) Teams
- Chainsaw teams
- Cleanup kits
- Debris removal at homes and moving to street for pickup.
- Muck/mud removal

Disaster Response includes the following services:

- Comfort and personal hygiene kits; blanks and similar supplies
- Damage Assessment Team operations
- Incident Command Management
- Mobile showers and laundry
- Roof tarping teams

Housing includes the following services:

- Housing assistance
- Providing temporary lodging for elder care
- Providing temporary lodging for children

Mass Feeding includes the following services:

- Canteen operations in support of first responders and volunteers
- Distribution of food and food products from fixed locations
- Distribution of food and food products from mobile operations
- Feeding large, assembled groups such as in shelter operations.

Mental Health includes the following services:

- Chaplain Services
- Counseling
- Mental Health
- Spiritual care

Warehousing includes the following services:

- Establishing and operating donation centers
- Warehousing of donated goods
- Points of Distribution Operations

East Tennessee Voluntary Organizations Active in Disasters **ET VOAD ORGANIZATION**	Area Disaster Response	Communications	Counseling/Mental Health	Debris Removal	Dental, Medical, Vision	Displaced Families	Disaster Response	Hazard Mitigation	Heavy Equipment	Housing	ITand Financial Systems	Long-Term Recovery	Mass Feeding	Sheltering	Social Services	Transportation	Veterinary	Volunteers	Warehousing
Adventist Community Services Disaster Response							X												X
American Red Cross			X	X	X	X	X					X	X	X				X	
Catholic Charities of East Tennessee			X				X			X					X				
Christian Aid Ministries				X			X					X							
Church of Jesus Christ of Latter-Day Saints																		X	
Civil Air Patrol	X	X	X													X			
Compassion Coalition			X							X					X			X	
Disaster Animal Response Team (UT)							X										X		
Disaster Animal Response Team (Putnam)							X										X		
Episcopal Diocese of East Tennessee																		X	

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Fellowship Church												**X**						**X**	
HOPE-Animal Crisis Response							X												
Information Technology Disaster Resource Center		**X**									**X**								
JustServe.org		**X**																**X**	
Knoxville/Knox County Community Action Committee						**X**									**X**				
Knoxville/Knox County Office of Housing Stability																			
Lutheran Disaster Relief		**x**	**X**									**X**						**X**	
Mennonite Disaster Services				**X**								**X**							
New Hope Church of God/ Sevierville																			
Operations BBQ													**X**						

East Tennessee Voluntary Organizations Active in Disasters **ET VOAD ORGANIZATION**	Area Disaster Response	Communications	Counseling/Mental Health	Debris Removal	Dental, Medical, Vision	Displaced Families	Disaster Response	Hazard Mitigation	Heavy Equipment	Housing	IT and Financial Systems	Long-Term Recovery	Mass Feeding	Sheltering	Social Services	Transportation	Veterinary	Volunteers	Warehousing
Radio Amateur Club of Knoxville		X																	
Rapid Relief Team													X					X	
Remote Area Medical					X							X							
Salvation Army - Knoxville				X			X						X						
Second Harvest Food Bank													X						X
Southern Baptist Disaster Relief			X	X			X					X	X					X	
Team Rubicon				X	X		X	X	X			X						X	
Tennessee Disaster Response Team				X					X										
Tennessee Federation of Fire Chaplains			X				X												
United Methodist Church				X			X											X	
United Way of Greater Knoxville		X											X					X	X

Voluntary Organizations Active in Disasters (VOAD) Members

East Tennessee VOAD Management Team			
Mary Jane Olhasso	909-518-9756	mjolhasso@gmail.com	Chair
Vacant			Vice Chair
Bob Murawski	865-765-6105	nurawskir@aol.com	Secretary

Adventist Community Services Disaster Response (ACS DR)			
Updated by Rhonda Haight on October 20, 2025			
Rhonda Haight	423-504-8801	rhaight@gccsda.com	Interim Coordinator
Luis Biazotto	860-869-3984	lbiazotto@gccsda.com	GA-Cumberland Conference Adventist Community Services Director

Donation Management Consulting
Resource Type: Warehousing

ACS DR provides experienced personnel to state and local jurisdictions and to various non-governmental organizations to provide subject matter expert advice in the collection, processing, documenting, transport, and distribution of donated goods.

Emergency Distribution Centers
Resource Type: Warehousing

Donated goods that have been processed by the ACS DR are provided to meet the immediate needs of families. Emergency Distribution centers are often based in community facilities, such as a high school gym, church halls, vacant store fronts or vacant lots.

Mobile Distribution Units
Resource Type: Warehousing

Mobile distribution is used to deliver goods into areas that may have been cut off during the disaster or where no other services are being provided.

Multi-Agency Warehouses
Resource Type: Warehousing

Multi-agency warehousing is a facility where these goods can be brought and made available to the legitimate groups that have opened emergency distribution centers. This process provides these groups with a supply of quality goods that can be given to survivors.

Mobile Shower and Laundry Trailers
Resource Type: Disaster Response

Last Updated on October 28, 2026

ACSDR GA-Cumberland Conference has two 4-unit shower trailers, used for homeless ministries in blue skies but primarily for disaster response. One is based in South Georgia, and the other is based near Chattanooga. We are in the process of getting a laundry trailer to expand our ministry further.

American Red Cross (ARC)			
Updated January 15, 2026 by Bob Murawski			
Laura Edwards	865-770-0543	Laura.edwards2@redcross.org	Community Disaster Program Manager
Robert Wardell	865-722-0701	Robert.Wardell@redcross.org	Community Disaster Program Specialist
Melissa Gibson	865-243-7642	Melissa.gibson@redcross.org	Community Disaster Program Specialist (Volunteer)
Jenny Trussel	865-801-1877	Jenny.trussel@redcross.org	Government Operation Lead (Volunteer)

Canteen Operations
Resource Type: Mass Feeding

ARC deploys their emergency response vehicles to locations where emergency responders are actively involved in emergency response. The emergency responders are provided with coffee, water, sodas, snacks and other sundries during their response.

Cleaning Kit Distribution
Resource Type: Debris Removal

ARC staff either distribute cleaning kits to the location of damaged residences or in points of delivery operations. Cleaning kits provide tools necessary for residents to clean out flooded or damaged areas within their homes. Kit components include gloves, masks, commercial trash bags, buckets, shovels, brooms, mops, soap and/or disinfectants.

Damage Assessment Teams
Resource Type: Disaster Response

ARC Damage Assessment teams are self-activated by the ARC or can be requested by the affected jurisdiction. These teams assess the level of damage to primary residential structures (homes, apartments, mobile homes) but do not include detached out buildings (detached garages, barns, or sheds). Commercial facilities are outside the ARC Damage Assessment mission. Damage assessment information is provided to local jurisdictions upon request.

Disaster Health Services
Resource Type: Dental, Medical, Vision

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The American Red Cross relies on thousands of nurses and other health professionals to bring our mission to life each day. Talented, practical, and generous, these volunteers and employees bring relief to disaster victims, work in military hospitals, and collect lifesaving blood. They develop and teach courses ranging from disaster preparedness to addressing health equity through the social determinants of health. Red Cross health professional volunteers serve in direct care roles, management, supervisory, and governing roles throughout our organization. During disasters, Disaster Health Services can assist in replacing medications, medical equipment, and glasses in addition to first aid services.

Disaster Mental Health
Resource Type: Counseling/Mental Health

The ARC fields compassionate professional volunteers to assist people overcome with grief or anger over the damage or loss of property, fear or hopelessness while thinking about rebuilding their lives, or general feeling of being overwhelmed and not knowing how to begin recovery.

Additionally, ARC supports mental health issues of first responders and front-line volunteers as they face the horror of responding to the disaster.

Disaster Spiritual Care
Resource Type: Counseling/Mental Health

Disaster Spiritual Care (DSC) is an official internal Activity and Function of the American Red Cross. This resource like Disaster Mental Health and Health Services is activated for local and national disasters including mass casualty, natural disasters, aviation, transportation, and other requests. It will enable chaplains to address the Spiritual Care needs of Red Cross clients, staff, and responders in the context of Red Cross disaster relief operations.

Family Reunion Operations
Resource Type: Displaced Families

When a disaster occurs with large numbers of fatalities or injuries, individuals who are unaccounted for, damage to communication infrastructure and evacuations etc., a local jurisdiction can quickly become overwhelmed with requests from concerned loved ones. The ARC deploys staff to meet with people involved in a disaster and assists them in posting information that they are safe and well.

Mass Feeding
Resource Type: Mass feeding

Sheltering
Resource Type: Sheltering

The ARC either self-deploys or deploys at the request of local jurisdictions to establish safe and secure shelters for citizens that have lost or been denied access to their residences due to emergency conditions. Shelters are established as close to the impacted area and provide feeding and temporary congregate and/or non-congregate housing.

Catholic Charities of East Tennessee			
Update/conformed by Elizebeth Sullivan on October 20, 2025			
Elizabeth Sullivan	865-603-3866	esullivan@ccetn.org	Disaster Response Manager
Missy Webber	865-421-4805	mwebber@ccetn.org	

Disaster Response Program
Resource Type: Disaster Response

Our Disaster Relief program responds and provides immediate relief, as well as long-term case management when needed, for victims of disasters in the East Tennessee Region. This program provides Housing Assistance, Food, Financial Relief, Case Management, and Emergency Supplies.

Bridge Ministry
Resource Type: Social Services

Catholic Charities of East Tennessee's Bridge Ministry provides free meals at Knox Area Rescue Ministries in Downtown to individuals experiencing homelessness.

Legal Services for Immigrant Communities
Resource Type: Counseling

Our Office of Immigrant Services is the only Department of Justice (DOJ) recognized law office in East Tennessee that provides low bono or pro bono legal services to the immigrant services. This program provides Immigration legal services, Family reunification, Adjustment of status for refugees and asylees, Deferred Action for Childhood Arrivals (DACA) renewals, and Humanitarian services under the VAWA.

Samaritan Place
Resource Type: Housing

The Samaritan Place is an emergency shelter program that assists older adults aged 60 and above who are experiencing homelessness or housing crises by helping them transition to stable, permanent homes where they can regain their dignity and self-worth. This program, unique to Knoxville, is one of only a dozen such programs in the United States focused exclusively on serving seniors. This program provides Emergency shelter, help find transitional and permanent housing, and case-management. There are eligibility requirements.

Community Supportive Housing
Resource Type: Housing

Catholic Charities of East Tennessee provides permanent supportive housing for adults diagnosed with chronic and severe mental illness. This is a residential facility that provides a stable, non-medical environment with a goal of fostering residents' independence within a safe, home-like setting. This program provides Supportive housing and Case management. CSH is managed through FIG Property

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Management. FIG does the assessment of the potential client to make sure they meet the criteria and processes their paperwork. Clients pay 30% of any income to FIG.

Tennessee Strong Families
Resource Type: Counseling/Mental Health

CCETN provides support to pregnant women across East Tennessee. To qualify, individuals must be currently pregnant or living in a household with a pregnant individual. Services include rental and utility assistance, food support, baby supplies, transportation help, and access to prenatal education. The program is designed to reduce stressors and improve stability during pregnancy. CCETN staff assess needs, coordinate referrals, and provide personalized case management throughout the pregnancy and postpartum period. This program provides Case management and help navigating the system. Services may include:
- Rental assistance
- Utility assistance
- Food support
- Baby supplies
- Transportation help
- Access to prenatal education

Christian Aid Ministries			
Confirmed: Samuel Massey phone call August 29, 2023 Request update via email on January 25, 2026			
Samuel Massey	731-607-6080	jsmassey87@gmail.com www.christianaidministries.org	TN Rapid Response Team State Coordinator

Long-term Recovery Operations
Resource Type: Long-Term Recovery

If long-term recovery help is needed in a disaster area, our Disaster Response Services (DRS) Rebuilding program sets up a base. We then schedule volunteer work teams to rebuild or repair homes in the area. Recipients are generally underinsured and have a low income. Many of them have nowhere else to turn to for help. DRS Rebuilding projects can last anywhere from several months to several years.

Rapid Response Services Cleanup
Resource Type: Debris Removal

When a tornado, hurricane, flood, or wildfire strikes, our 24 Rapid Response teams scattered across the U.S. are equipped and ready to investigate and respond to the damage. Our goal is to have the Rapid Response team research a disaster within 24 hours and respond with volunteers within 48 hours. Cleanup projects include cutting up fallen trees, clearing debris, mucking out flooded houses, putting tarps on damaged roofs, and more. The team arrives with heavy equipment to move and load debris for removal.

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Loaves & Fishes Food Kitchen
Resource Type: Mass Feeding

When the power is off or someone's home is damaged or destroyed, it means a lot to them to be able to get a hot meal. The Loaves & Fishes Food Kitchen, operated by the New Order Amish churches, sets up in disaster areas of the U.S. Loaves & Fishes ministers to people by providing delicious meals, lending a listening ear, praying with suffering people, and distributing Christian literature.

Church of Jesus Christ of Latter-Day Saints			
Confirmed by Mary Olhasso and Trevor Hobbs October 20, 2025			
Dave Pickett	865-466-5946	elitekid@gmail.com	Welfare and Emergency Preparation
Dan Gainer	865-621-9315	dgrainer@demaxims.com	High Council
Mary Jane Olhasso	909-518-9756	mjolhasso@gmail.com	Emergency Management coordinator
Trevor Hobbs	865-456-6026 Cell	trevor.b.hobbs@gmail.com	Member

Volunteers
Resource Type: Volunteers

The Church can assemble, and task organize volunteers with multiple skills within the East Tennessee region. Team members are vetted and when five or more are assigned to a specific location, a team leader is assigned who will report to the event/or task location's lead responder/volunteer. Depending on the skills needed, the volunteers will arrive with the tools needed to complete the task.

Civil Air Patrol			
Updated via website March 19, 2026			
Col Bill Lane	865-342-4880	tncap@tnwg.cap.gov	Wing Commander
LtCol Mark Landrum	423-837-9095	mlandrum@tnwg.cap.gov	Public Affairs

Emergency or Disasster Response includes:

Aerial Support
Resource Type: Areal Disaster Response

- Search and Rescue (eg: overdue aircraft or missing persons)
- Aerial Imaging (aircraft and small unmanned aeronautical systems/drones) and ground (ground teams)

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- Airborne Reconnaissance (critical infrastructure, borders)
- Damage assessment following a disaster (air and ground)
- Use of aircraft for light air transport, including but not limited to, medical equipment, testing equipment or other time-sensitive needs
- Small Unmanned Aerial Systems (sUAS) operations

Resource Type

Transportation

- Points of Distribution support and Shelter Management Support (Food bank support)
- Use of CAP vehicles for ground support (i.e. transport supplies, pickup/delivery of vaccines)

Resource Type

Communications

- VHF & HF Communications Support

Resource Type

Counseling/ Mental Health

- Cadre of Chaplains and trained CISM personnel

Compassion Coalition

Confirmed/Updated by Charmin Foth on May 26, 2021
Called for confirmation August 23, 2023 – voicemail
Email sent on January 25, 2026

Carolyn Hansen	865- 215-1591 Work 865-384-4711 Cell	carolyn@compassioncoalition.org	Outreach Coordinator
Gina Whitmore	865-215-1591 Work 865-804-2744 Cell	gina@compassioncoalition.org	Director of Compassion Coalition

Social Services Support
Resource Type: Social Services

The Compassion Coalition marshals support from over 700 churches to provide social service support to families under both non-disaster and disaster conditions. This support connects families in crisis with appropriate services and church-based support.

Volunteers
Resource Type: Volunteers

The Compassion Coalition can coordinate and provide volunteers from over 700 churches to aid the community during an incident. Tasks these volunteers provide include damage clean-up, donation processing support, and other actions that do not require the volunteers to have industry certifications.

Disaster Animal Response Team (UT)

Last Updated on October 28, 2026

Confirmed by Mary Souza on February 12 2026			
Name	Telephone	Email	Position
Jamie Norris/CAIT	865-755-2276 865-974-8083	cait@utk.edu	Small animal triage coordinator
Dr. Marcy Souza	865-360-7858	msouza@utk.edu	All animal triage coordinator
Dr. Jennie Ivery	865-974-3157	jzivey@utk.edu	Equine Coordinator
Dr. Lew Strickland	865-974-3538	lstrick5@utk.edu	Bovine Coordinator

The Disaster Animal Response Team (DART) is managed by the University of Tennessee, Knoxville for the East Tennessee region. Dart services include:

Temporary Kennels for Shelters and Reception Centers
Resource Type: Veterinary

DART provides mobile kennels and staff to support temporary housing for evacuee's pets at evacuation shelters and reception centers.

Temporary Animal Housing
Resource Type: Veterinary

DART can coordinate with local veterinary organizations for the temporary housing of unaccompanied animals found in areas impacted by a disaster.

Disaster Animal Response Team (Putnam County)			
Confirmed by Jeremy Ricter January 25, 2026			
Jeremy Richter	931-644-2622	DART@putnamcountytn.gov richtermedic@yahoo.com	Team Leader
Office	932-528-7575	DART@putnamcountytn.gov	

The Putnam County Disaster Animal Response Team (DART) is in Cookeville, Putnam County, Tennessee. The Putnam County DART provides services in Putnam County and the adjacent counties when requested. Putnam DART services include:

Temporary Kennels for Shelters and Reception Centers
Resource Type: Veterinary

DART provides mobile kennels and accredited staff to support temporary housing for evacuee's pets at evacuation shelters and reception centers.

Temporary Animal Housing
Resource Type: Veterinary

DART can coordinate with local veterinary organizations for the temporary housing of unaccompanied animals found in areas impacted by a disaster.

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Episcopal Diocese of East Tennessee			
Confirmed by Reverend Cole January 25, 2026			
Andrew Morehead	865-323-7211 cell	amorehead@dioet.org	Minister for Communications and Evangelism
Bishop Brian Cole	865-966-2110, ext 113 865-966-2110	bcole@dioet.org	Chief Priest and Paster
Joe Woodfin	865-966-2110	jwoodfin@dioet.org	

Volunteers
Resource Type: Volunteers

The Diocese can assemble, and task organize volunteers with multiple skills within the East Tennessee region. Team members are vetted. Depending on the skills needed, the volunteers will arrive with the tools needed to complete the task.

Fellowship Church			
Confirmed by Julie Carr on August 23, 2023 Update request by email January 25, 2026			
Julie Carr	804-387-5756	Jcarr@fellowshipknox.org	Team Leader

Home Repairs
Resource Type: Long-Term Recovery

Provide skilled volunteers to assist in local home repairs.

Volunteers
Resource Type: Volunteers

The Fellowship Church has cross trained with the Southern Baptist Disaster Relief organization and provides trained staff to augment the teams that they deploy.

HOPE – Animal Crisis Response			
Updated January 24, 2026 by Jennyfer Lindahl			
Jennyfer Lindahl	615-202-1582 Cell		KY/TN State Coordinator
Pete Friedman	901-240-5991 Cell		
Request Teams	877-467-3597		From website

Certified Animal-Assisted Crisis Response Teams
Resource Type: Veterinary

Hope Animal-Assisted Crisis Response (AACR) provides experienced teams consisting of canines and handlers that are trained and tested to be able to respond under the stresses of crisis response work to provide comfort and support to people who have experienced a recent crisis, disaster, or difficult loss. All HOPE teams are trained to meet with AARC National Standards

Information Technology Disaster Resource Center			
Confirmed by Ben on June 21, 2021. I asked for an alternate.			
Ben Climer	817-886-8550 Office	Bclimer@itdrc.org	Tennessee State Coordinator

Communications Support
Resource Type: Communications
The Information Technology Disaster Resource Center (ITDRC) maintains a distributed cache of communications equipment and surge technology assets to meet the short- and long-term needs of a community during the Response and Recovery phases. Most of the following resources are available for immediate deployment:

Voice/Data Infrastructure	Notebooks / Tablets	Workstations / servers
Copy / Scan / Printers	CCTV/Video/ AV	Wireless Connectivity
VSAT & LTE Connectivity	LMR Radios/Repeaters	Satellite Programming
Analog, Cell, SATCOM, and VoIP Telephony	Voice/Video Teleconference	

IT Support
Resource Type: IT and Financial Systems

Our diverse roster of service oriented, technical subject matter experts and generalists is our secret sauce. All stand ready to support community response and recovery through field deployment or remote operations. The following support functions are available:

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COML, COMT, AUXCOMM, and Critical Infrastructure Systems (CIS)	Network Engineering, Installation, and Maintenance	Analog & VoIP Telephony Installation & Management
Systems Engineering, Administration, and Support	Systems Engineering, Administration, and Support	End User Support – Hardware / Software
Satellite Broadcast & VSAT Installation & Support	RF Communications Tech / Spectrum Management	Audio / Video Installation & Integration
GIS Mapping & Geospatial Technology Integration	Data Collection / Management / Database Admin	Tech/Functional Analysis/Process Improvement

JustServe

Confirmed by Bob Murawski on October 20, 2025

Owan Hughes	865-800-3100	knoxCumberland@justserve.org	
Linda Hughes	865-776-4642	knoxCumberland@justserve.org	

JustServe Website
Resource Type: Communications and Volunteers

JustServe.org is a website where the volunteer needs of organizations are posted. Volunteers search for opportunities to enhance the quality of life in the community. JustServe is a free service that links community volunteer needs with volunteers and does not discriminate based on race, religion, gender, ethnicity, or sexual orientation in posting projects or in encouraging volunteers to serve according to our guidelines.

JustServe projects does not have a political or other advocacy focus, be for-profit oriented, or directly involve volunteers in soliciting or handling money or other prohibited activities.

The JustServe website can be used during blue or gray sky projects.

Knoxville-Knox County Community Action Committee

Confirmed from website on August 23, 2023, by Sandra at CAC
Update request by email January 25, 2026

Barbara Kelly	865-546-3500 Office	Barbara.kelly@knoxcac.org	CAC Executive Director
Missy Goodwin	865-546-3500 Office	Missy.Goodwin@knoxcac.org	

KNOX COUNTY ONLY

Case managers, supportive services, housing placement, crisis intervention, coordination of Knox County organizations for smooth delivery of services

Last Updated on October 28, 2026

Knoxville-Knox County Office of Housing Stability			
Confirmed by email from Erin on January 26, 2026			
Erin Read	865-599-7475	Erin.read@knoxtnhousing.org	Executive Director
Katie McLiwain	865-310-9483	Katie.mcilwain@knoxtnhousing.org	Contract worker

KNOX COUNTY ONLY

Homeless Support

Coordinates partnerships with churches and nonprofit organizations in direct support of unhoused persons in during daily and emergency conditions. Support includes shelters, housing, food, clothing, and legal assistance.

Warming Centers

Coordinates with local churches and nonprofits to provide a safe place for our unhoused neighbors during dangerously cold temperatures.

Lutheran Disaster Response			
Updated by Pastor Ingrid January 25, 2026			
Ingrid Schalk	423-227-2051	pastorschalk@yahoo.com	Coordinator, East TN

Emotional and Spiritual Care
Resource Type: Counseling/Mental Health

Lutheran Disaster Response is there to walk with them, providing emotional and spiritual care to help them not only rebuild their homes but their lives as well. o Professional caregivers, such as pastors, can feel the effects of disaster intensified as they continue to be present for their communities while often dealing with their own losses.

Long-term Recovery
Resource Type: Long-Term Recovery

Lutheran Disaster Response through affiliates or long-term recovery committees provides case management to help those affected by disaster navigate the process of recovery. o Recovery from a disaster extends far beyond the news cycle. Lutheran Disaster Response works with communities to set up long-term recovery committees to help determine and address the unmet needs of affected communities that exist months and even years after a disaster strike.

Last Updated on October 28, 2026

Lutheran Amateur Radio Support Network
Resource Type: Communications

The Amateur Radio Support Network (LARSN) was established to assist with communications when hurricanes, floods, fires, and other disasters disrupt telephone services and other methods of communications. LARSN provides training, resources, and is ready to respond in a disaster or emergency with Christian compassion to provide amateur radio communications support for Luther Congregations, Regional Groups, or agencies and assist our communities as needed as request by local authorities.

Volunteer Coordination
Resource Type: Volunteers

Lutheran Disaster Response coordinates volunteers through our local affiliates to help affected homeowners and communities with muck out, clean-up and rebuilding. This work employs a wide range of skills and interests and helps save money for homeowners. Lutheran Disaster Response also helps promote and publicize volunteer reception centers.

Mennonite Disaster Service			
Confirm/Update by Darin Bontrager by email January 25, 2026			
Darin Bontrager	717-735-3536 Office 717-682-3480 Cell	dbontrager@mds.org	Regional Operations Coordinator
David Beachy	270-776-0391	210@msn.com	TN/KY Unit Chair
Rollin Ulrich	574-596-7676	Region2@mds.org	Region 2 Board Chair

Debris removal
Resource Type: Debris Removal

Provides skilled personnel to provide early response to tree cleanup, muck out, and debris clean-up.

Home Repair and Rebuilding
Resource Type: Long-term recovery

Mennonite Disaster Service operates typically by assembling groups of men who at their own expense and with their own tools proceed to the disaster area and work at their own expense for a period of several days or weeks doing what they can to make damaged homes livable again.

Middle East Tennessee Emergency Radio Service (METERS)			
Emailed Lloyd on January 26, 2026			
Brandon Monroe		Kg4qwi@gmail.com	
Lloyd Pitney		Lloyd.pitney@redcross.org	Operations Officer

The mission of the METERS is to train and educate participating Amateur Radio operators and others to provide timely, quality, and proficient auxiliary radio communications to served agencies and organizations--our "clients"--for a variety of emergency situations and special events. We are all

personally bound to public service with a commitment to our local communities and neighbors throughout the greater Knoxville area.

New Hope Church of God/Kodak			
Confirmed by Pastor Tom Sterbens by email January 25, 2026			
Pastor Tom Sterbens	865-932-4673 Office 865-712-1646 Cell	tom@newhopeonline.com	Head Pastor
Steve Rogers	865-228-5166	Steve@newhopeonline.com	Associate Pastor
Brenda Sterbens	865-712-1646		Logistics

Basic information from website and other sources; not developed or approved.

Box trucks, flatbed trailers, bobcat, generators, nine registered first responders. Personnel available for mass care and cleanup

Operation BBQ Relief			
Confirmed by Chris Creech and Mike Richter on January 25, 2026			
Bryan Mroczka	407-341-3991	bmroczka@obr.org	Head of Programs
Chris Creech	276-733-2349	ccreech@obr.org	Area Coordinator
Mike Richter	301-237-4588	mrichter@obr.org	Director of Disaster Response & Regional Directors (AC/RD)

Disaster Feeding of Citizens and First Responders
Resource Type: Mass Feeding

Deploy self-contained barbecue pits that don't require electricity and therefore are optimal to deploy where power lines might be down. Thanks to the generosity of our volunteers, individual donors, and corporate sponsors, we can provide bulk quantities of food. Our pitmasters, chefs, and volunteers help prepare, cook, package, and distribute hot barbecue meals to those in need. When fully deployed, we can feed 50,000 meals a day.

TN Section, Amateur Radio Emergency Service,			
Confirmed by Jim Snyder on January 25, 2026			
Jim Snyder	865-748-9249 Cell 865-690-7461 Home	jsnyder@knoxvilletn.gov aj4no@comcast.net	TN Section, Amateur Radio Emergency Service Coordinator

Communications Assistance
Resource Type: Communications

The Radio Amateur Club of Knoxville has a memorandum of understanding with the Knoxville-Knox County EMA to support communications during emergency response.

Last Updated on October 28, 2026

Rapid Relief Team			
Confirmed by Kevin Truan on August 29, 2023 Confirmation email sent January 26, 2026			
Kevin Truan	206-816-1906 Office 865-244-9352 Cell 865-688-9352 Home	Knoxville.na@rrtglobal.org	Local Team Leader
David Holt	865-688-5264 Office 865-232-2149 Cell 865-766-4586 Home	Knoxville.na@rrtglobal.org	Assistant Local Team Leader

Mass Feeding Support
Resource Type: Mass Feeding

The RRT can deploy trailers on 4 x 4 trucks with full food prep, grill and griddle, refrigeration, freezer, tables, tent, water bottles, food.

Mobile Food and Water
Resource Type: Mass Feeding

The RRT can provide family food boxes and water for operations under emergency conditions and in support of feeding athletes biking and running for charitable causes.

Volunteers
Resource Type: Volunteers

The Rapid Relief Team (RRT) can deploy up to 40 people on demand trained and experienced team members.

Regional Health Office (Counties)

Approved – See County listings at the end of this document for contact information.

Health Inspections
Regional health offices provide staff to inspect preparation of food, shelter sanitation, and other medical related issues are inspected to ensure the health and safety of citizens, responders, and volunteers.

Remote Area Medical			
Confirmed by Stephen on January 26, 2026			
Stephen Blackstock	865-579-2555 Office 865-226-9193 Cell	stephen@ramusa.org	Telehealth Manager
Chris Hall	865-579-1530 Office 865-254-5543 Cell	chrishall@ramusa.org	Chief Executive Officer

Mobile Medical, Dental, and Vision Care
Resource Type: Medical and Long-Term Recovery

Mobile medical, dental, and/or vision care clinics to support long-term recovery in the impacted area. Requests for these services should be made directly with RAM.

Salvation Army			
Confirmed by Major Cameron Henderson on February 16, 2026			
Major Cameron Henderson	865-971-4901 Office 865-361-0233 Cell	Cameron.Henderson@uss.salvationarmy.org	Area Commander
Major Paula Henderson	865-971-4902 Office 865-361-0421 Cell	Paula.Henderson@uss.salvationarmy.org	Area Commander
Kayla Klein	865-971-4903 Office 865-335-9580 Cell	Kayla.klein@uss.salvationarmy.org	Development and Communications Manager

Initial local response out of Knoxville office listed below. The Salvation Army has the ability to bring in follow on support from outside of the area.

Cleanup Kits
Resource Type: Debris removal

Pre-packaged kits are provided to citizens to clean and disinfect residences and places of business.

Comfort Kits
Resource Type: Disaster Response

Pre-packaged kits provide citizens with comfort essentials such as personal hygiene products, towels and washcloths, and other similar daily necessities.

Mass Feeding
Resource Type: Mass Feeding

Self-contained mobile feeding unit that can be mobilized within a few hours' notice. The trailer holds three days' supplies, feeding 1500 people per day.

Second Harvest Food Bank			
Confirmed by Rich Hessler on March 11, 2026			
Elaine Streno	865-850-4284 Cell 865-243-8204 Office	elaine@secondharvestetn.org	Executive Director
Rick Hessler	865-243-8231 Office 865-368-3367 Cell	Rick@secondharvestetn.org	Director of Operations
Brian Gamble	865-243-8230 Office 865-243-8230 Cell	Brian@secondharvestetn.org	Director of Facilities and Maintenance

Mobile Pantries
Resource Type: Mass Feeding
Last Updated on October 28, 2026

The goal of Mobile Pantry is to reach the hungry in their own community, even when infrastructure is lacking. Mobile Pantries are mobile, temporary food pantries. Second Harvest loads a tractor-trailer with food and delivers it to a location that can accommodate distribution. Volunteers from local/sponsoring organizations unload the trailer and repackage the food. Food on a Mobile Pantry includes a mixture of product on-hand and purchased food. The cost of a Mobile Pantry depends on the food and product on the truck. Product availability varies depending on donations received and procurement activities. Corporate sponsorship of Mobile Pantry is available.

Rural Route Pantries
Resource Type: Mass Feeding

Many people in rural communities go to their local church or community food pantries for a meal from time to time. Partner agencies utilize Second Harvest as a source for food. However, they often do not have funds or equipment to travel to the warehouse to pick up food. Agencies need this food to serve the hungry in the area. Rural Route helps solve this problem. By delivering supplies directly to rural food pantries, Rural Route helps. At least three days a week, Second Harvest loads a truck with food at the warehouse. Once loaded, the truck travels a scheduled route delivering food. Dozens of nonprofits receive this food to serve the hungry in their area. You can help Second Harvest supply rural community nonprofit partners with the food they need to feed the hungry in all corners of East Tennessee.

Fresh Pantries
Resource Type: Mass Feeding

Scheduled deliveries of foods to include milk, eggs, dairy, and/or produce which require refrigerated storage. Food is distributed using drive-through operations to limit contact during the COVID operations.

Just in time pantries
Resource Type: Mass Feeding

Just in Time Distributions happen in our most food insecure areas. Second Harvest partners with a church, organization, or business to distribute non-perishable and fresh produce items to clients that day. Families generally receive 40 to 50 pounds of food.

Southern Baptist Disaster Relief			
Confirmed by Stanley Roach October 20, 2025			
Wes Jones	800-558-2090 615-371-7927 Office 712-253-4408 Cell	wjones@tnbaptist.org	TN Baptist Convention Disaster Relief Director
Elizabeth Holmes	800-558-2090 615-371-7926	eholmes@tnbaptist.org	TN Baptist Convention Administrative Assistant
Stanley Roach	865-850-9157 Cell	RoachS3@comcast.net	Knox County Rep
Larry Sharp	423-526-8038 Cell	larrysharp@yahoo.com	Cumberland Gap Baptist Association Chaplain
Don Owen	865-384-8691 Cell	dnowen@bellsouth.net	Nolachucky Baptist Association, Disaster Relief

Ash Out Teams
Resource Type: Debris Removal

Southern Baptist Disaster Relief personnel clean up after fires and may include sifting for belongings and keepsakes in the affected structure.

Chainsaw Teams
Resource Type: Debris Removal

Sothern Baptist Disaster Relief can deploy chainsaw teams trained in the safe and effective removal of trees and associated debris due to high winds/flooding. Trained teams arrive with their skid steers and/or tractors equipped with grapple buckets, saws, initial fuel, and lubricants to immediately begin clearing debris in areas directed by emergency responders. They will put tarps on roofs as needed.

Chaplains
Resource Type: Counseling and Mental Health

Trained chaplains are deployed with most of our teams to provide counseling for affected individuals and for our staff.

Damage Assessment Teams
Resource Type: Disaster Response

Trained teams can perform damage assessments before deploying other teams to work sites. They can determine what equipment, and expertise will be needed to complete the job. They will set a priority to be sure that the most critical jobs get taken care of first.

Laundry Trailers
Resource Type: Disaster Response

Last Updated on October 28, 2026

Two mobile laundry trailers are provided upon request and can be deployed to disaster areas within 24-48 hours depending on location and trafficability of roads. Trailers connect to existing water supplies or to water trailers. Outflow is grey water discharge which will need to be coordinated with local jurisdictions code requirements.

Long Term Rebuild Teams
Resource Type: Long-term Recovery

Trained teams will arrive with tools and equipment to work on long-term rebuild projects.

Mass Feeding
Resource Type: Mass Feeding

We have mass feeding units that can prepare from 5000 to 30,000+ meals per day depending on the need and/or location. Staff are trained in proper health and safety requirements. Units are inspected by local, state, or federal health departments depending on the circumstances. The mass feeding units provide meals for the Red Cross, The Salvation Army, and depending on the need may provide a local serving line.

Mobile Showers
Resource Type: Disaster Response

Four mobile trailers are staged in the East Tennessee area (Knox County); the number of showers will vary depending on the capability of the individual units. Trailers connect to existing water supplies or to water trailers. We supply wash cloths, towels, and initial supplies (soap, shampoo, etc.). Outflow is grey water discharge which will need to be coordinated with local jurisdictions code requirements.

Mud Out Teams
Resource Type: Disaster Removal

Mud Out teams can send Mud/Muck Out trained volunteers to remove mud and water from homes after floods, mud slides, etc. Teams will bring protective gear, shovels, water pumps, power washers, and initial chemicals to clean, disinfect, and for mold remediation.

Volunteers

Resource Type: Volunteers

All volunteers are trained and credentialed. All team leaders are trained to do the necessary paperwork associated with their teams. We also have volunteers trained for Incident Command, administration tasks, temporary childcare, and communications.

Team Rubicon			
Updated by Phil Ditto on May 20, 2023 Confirmation email sent January 26, 2026			
Phil Ditto	916-595-4210	Phil.ditto@teamrubiconusa.org	Southeast Branch, KY/TN/N.MS Field Readiness Leader
Amanda Irizarr		Amanda.Irizarr@ teamrubiconusa.org	East Tennessee Metro Admin

Chainsaw Teams and Route Clearance
Resource Type: Debris Removal and Heavy Equipment

Team Rubicon conducts debris removal and consolidation of disaster debris from a worksite in coordination with local authorities. Team Rubicon's trained and certified volunteers manage debris using chainsaws and heavy equipment.

Team Rubicon also deploys heavy equipment operations immediately following a disaster to remove debris blocking routes that would otherwise block access to critical services for individuals and communities.

Disaster Assessment/Site Surveys
Resource Type: Disaster Response

Damage assessment is a capability Team Rubicon conducts by request of emergency managers from a municipality, county, or state government to collect detailed disaster-related damage information to facilitate claims for individuals and/or public assistance.

Damage information is mapped and provided as public information to help a community to recover. We track everything we do too, thus reducing the community's burden on recovery grants.

Domestic Medical Support
Resource Type: Dental/Medical/Vision

Domestic medical support surges Team Rubicon medical providers to assist the emergency medical capabilities of an impacted community. Our services have included giving COVID vaccines and assisting in underserved communities.

Expedient Home Repair and Home Rebuild
Resource Type: Long-Term Recovery

Expedient home repair encompasses anything from quick clean-ups, muck-outs, to patch work we do to get a home or site ready for professional repairs when necessary.

Home rebuilds are a core aspect of Team Rubicon's long-term recovery mission. Typically, this involves major reconstruction work to return a home back to its safe, original state, but we also build from the ground up if required.

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Hazard Mitigation
Resource Type: Hazard Mitigation

Hazard mitigation is an operation launched by Team Rubicon to reduce the impact of future disasters before a disaster such as a wildfire occurs.

EOC Support
Resource Type: EOC Support

EOC support is provided by qualified Team Rubicon personnel who, at the request of local officials, staff or support key positions within a community's incident command structure.

Volunteer Management
Resource Type: Volunteer

Volunteer management helps incorporate the outpouring of goodwill and support of volunteers from the local community. Team Rubicon can facilitate the intake, organization, and deployment of community volunteers with Team Rubicon operations.

Tennessee Disaster Response Team			
Confirmed/Updated on January 14, 2026 by Ken Hall			
Ken Hall	931-239-3318	Kenevil0533@gmail.com	Team Leader

Chainsaw Teams
Resource Type: Debris Removal

The Tennessee Disaster Response Team is headquartered in Putnam County; TN can deploy chainsaw teams trained in the safe and effective removal of trees and associated debris due to high winds/flooding. Teams arrive with their saws, initial fuel, and lubricants to immediately begin clearing debris in areas directed by emergency responders.

Heavy Equipment
Resource Type: Debris Removal

The Tennessee Disaster Response Team is headquartered in Putnam County; TN deploys two tractors equipped with grapples to remove debris effectively and safely. Operators are trained in the safe and effective removal of trees, building debris and other related storm debris. Teams arrive with well-maintained equipment to immediately begin clearing debris in areas directed by emergency responders.

Tennessee Federation of Fire Chaplains			
Confirmed/Updated Paul Trumpore on January 26, 2026			
Paul Trumpore	865-805-2890 (cell)	PNTrumpore@aol.com	Knoxville Fire
Clyde Angel	8112-701-1167	Clyde.angel@gmail.com	Fairfield Glade FD

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John McNeely	586-337-2434 Cell	macanddoc@comcast.net	West Roane Co VFD

Disaster Mental Health Strike Teams
Resource Type: Counseling and Mental Health

A cadre of approximately 120 trained, certified, and credentialed fire/rescue/EMS chaplains; and equal number of Disaster Mental Health Strike Team members

Disaster Support Trailers
Resource Type: Disaster Response

Fleet of 23 multi-purpose trailers pre-staged through Tennessee, ready for deployment. The trailer suite includes:

- 12 REST Trailers
- 4 REST/Shower Trailers
- 2 multi-stall accessible REST Trailer (various sizes)
- 3 REST/Laundry/Shower Trailers
- 1 communications trailer
- 1 Emergency Mobility Equipment Trailer [Wheelchairs, walkers, and other mobility assist equipment)

United Methodist Committee on Relief (UMCOR)

Confirmed/updated by Dave Henderson on January 27, 2026

Dave Henderson	865-333-9003	davejemderspm@holston.org	Director Disaster Services

Chainsaw Teams
Resource Type: Debris Removal

UMCOR can deploy chainsaw teams trained in the safe and effective removal of trees and associated debris due to high winds/flooding. Teams arrive with their saws, initial fuel, and lubricants to immediately begin clearing debris in areas directed by emergency responders.

Disaster Response Equipment Trailers
Resource Type: Disaster Response

Pre-packaged trailers with emergency response equipment to include emergency cleanup buckets, hygiene kits and other emergency response supplies as requested.

Emergency Cleanup Buckets
Resource Type: Debris Removal

These prepackaged buckets contain laundry, disinfectants and other soaps, sponges and brushes, cleaning towels, trash bags and personal gloves and dust masks. The buckets are delivered either to a point of delivery location or to the event scene.

Last Updated on October 28, 2026

Hygiene Kits
Resource Type: Disaster Response

These prepackaged kits provide individual hygiene items issued to each person impacted by the disaster. The kits are delivered either to a point of delivery location or to the event scene.

Shower Trailers
Resource Type: Disaster Response

Mobile trailers staged in the East Tennessee area containing shower stalls. Trailers connect to existing water supplies or to water trailers. Outflow is grey water discharge which will need to be coordinated with local jurisdictions code requirements.

Trapping Teams
Resource Type: Disaster Response

Trained volunteers to assist homeowners in installing tarps to cover damaged roofs. The teams deploy with a limited number of tarps and request additional tarps through the UMCOR.

Volunteers
Resource Type: Volunteers

UMCOR can deploy trained and experienced team leaders, long term recovery trainers and workers, trained early response teams, and general labor personnel.

United Way of Greater Knoxville			
Confirmed/Updated by Alyson on 2/15/2026			
Alyson Gallaher	865-582-4081 865-523-0131 (office)	gallahera@unitedwayknox.org	Chief of Staff and communications
Kimberly Petagrue		pettigreuk@unitedwayknox.org	

United Way of Greater Knoxville provides services to Knox, Union, Grainger, Jefferson, and Clairborne Counties, Tennessee. The United Way of Greater Knoxville manages the 211 call system linking citizen needs with organizations which may meet their needs.

Food Access
Resource Type: Mass Feeding

Provides a coordinated effort in identifying food needs, locate and obtain food supplies and bottled water, and deliver these items into disaster affected areas. Upon request, will manage ESF-11 (Feeding) in county EOCs.

Volunteers
Resource Type: Volunteers

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During Blue Sky conditions, connects individuals and groups to serve opportunities; manages volunteer recruitment, and engagement year round via the Volunteer East Tennessee platform. During Gray Sky conditions, uses Volunteer East Tennessee to identify more than 6,000 volunteers interested in supporting furfure disaster response efforts, creating a scalable resource for community mobilization when needs arise.

Manages Volunteer East Tennessee website where the volunteer needs of organizations are posted. Volunteers search for opportunities to enhance the quality of life in the community. The website is a free service that links community volunteer needs with volunteers and does not discriminate based on race, religion, gender, ethnicity, or sexual orientation in posting projects or in encouraging volunteers to serve according to our guidelines. The website may be tailored for specific event volunteers.

Assists jurisdictions in management and accurate recording of expended resources to meet FEMA/TEMA requirements for reimbursement.

Office Building and Available Space
Resource Type: Warehousing

During Blue Sky conditions, offers meeting space for nonprofit partners to collaborate, connect and grow/ Offers networking opportunities, encourage partnership and create meaningful engagement among nonprofit organizations. During Gray Sky conditions, provides dedicated space for emergency kit packaging and disaster preparedness initiatives.

Government and Community Partner ET VOAD Members

Contact	Telephone	Email	Position
State of Tennessee			
Tennessee Department of Health			
Confirmed/Updated: All Health Department names and numbers confirmed by Stacey Masters by August 18/2023			
Stacy Masters	865-549-5363 Office	Stacy.Masters@tn.gov	Medical Reserve Corps (MRC) Coordinator for East Region
Edwin Clapp	865-549-5221	Edwin.Clapp@tn.gov	Medical Reserve Corps (MRC) Asst Coordinator for East Region
Chase Watts	865-274-2477	Chase.watts@tn.gov	
Jayne Harper	423-979-4596		Northeast MRC Coordinator in Johnson City
Tennessee Emergency Management Agency			
Todd Jones	865-594-5664 865-599-0035 Cell	Todd.Jones@tn.gov	TEMA East Director
Jill Ritzman	865-207-5915	Jill.ritzman@tn.gov	District Coordinator
Christopher Ramey	865-5945659 (O) 865-839-6672 Cell	Christopher.a.ramey@tn.gov	District Coordinator
Tennessee VOAD			
Nick Gau	615-250-1379 (Main office) 615-219-6272	ngau@tals.org	President
Tina Doniger		tina@crcmidtn.org	Vice President
Pat Lawson		plason@ctmt.org	Treasurer
Kate Amaral	629-250-1379 931-316-2584	Mary.amaral@tn.gov	Secretary
Office	615-250-1379	tennesseevoad@gmail.com	
Anderson County			
Anderson County Department of Health			
Confirmed: by S. Masters 1/27/2026			
Charles Turner	865-425-8820 Office 865-209-2484 Cell	Charles.H.Turner@tn.gov	Shared with Campbell County
Anderson County Emergency Management Agency			

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Contact	Telephone	Email	Position
Confirmed: October 20, 2025 by Bob Murawski			
Joseph Mead Karen Ooten	865-900-8391(Cell) 865-264-6394 865-680-2435 (Cell)	jmead@andersoncountyth.gov kooten@andersoncountytn.gov	Director EMA Program Manager
Blount County			
Blount County Department of Health			
Confirmed: by S. Masters 1/27/2026			
Carrisa Blackwell	Office 865-983-4582 Cell 865-209-2339	arissa.Blackwell@tn.gov	County Director
Blount County Emergency Management Agency			
Confirmed: 8/2/2026 by TEMA Website			
Lance Coleman	865-273-5835 865-548-1997 Cell 865-387-2631 Cell	lcoleman@blounttn.org	County EMA Director
Blount Strong Relief			
Confirmed: 8/18/2026 at LEPC meeting			
Connie Hoffman	Via EMA	Executive.director@blountstrongrelief.com	Executive Director
Campbell County			
Campbell Department of Health			
Confirmed: by S. Masters 1/27/2026			
Charles Turner	865-425-8820 Office 865-209-2484 Cell	Charles.H.Turner@tn.gov	Shared with Anderson County
Campbell County Emergency Management Agency			
Confirmed: 8/2/232 by TEMA Website			
Jay Dee Muncy II	423-562-1333 Office 423-494-9456 Cell	Jmun645@comcast.net	County EMA Director
911 Dispatch	423-562-8042		
Claiborne County			
Claiborne Department of Health			
Confirmed: by S. Masters 1/27/2026			
Garnet Southerland	865-828-5247 Office 865-696-8794 Cell	Garnet.Southerland@tn.gov	Shared with Grainger and Union Counties
Claiborne County Emergency Management Agency			
Confirmed: 8/2/232 by TEMA Website			
David Breeding	423-626-9617 & 423-628-9618	ccema@emadhs.us	Director

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Contact	Telephone	Email	Position
	Office 865-567-2154 Cell		
Gina Tye	423-626-9617 Office 423-416-9184	ginaops@emadhs.us	Operations/PIO
Cocke County			
Cocke County Department of Health			
Confirmed: by S. Masters 1/27/2026			
Elizabeth Maples	Office 865-453-1032 Cell 865-209-2448		Shared with Sevier County
Cocke County Emergency Management Agency			
Confirmed: 8/2/232 by TEMA Website			
Joseph M. Esway	Office 423-613-1772 Cell 865-313-1284	emadirector@cockecountytn.gov	County EMA Director
Cumberland County			
Cumberland County Department of Health			
Cumberland County Emergency Management Agency			
Confirmed: 8/2/232 by TEMA Website			
Travis Cole	931-484-7016 Office 931-200-2266 Cell	planners@ccema.org	Interim Director
Non-emergency 911	931-484-2230		
Fentress County			
Fentress County Department of Health			
Fentress County Emergency Management Agency			
Confirmed: September 2025 by Bob Murawski			
James Bilbrey	931-879-5075 931-704-2909 (C))	Fentressema1@gmail.com	EMA Director
Grainger County			
Department of Health			
Confirmed: by S. Masters 1/27/2026			
Garnet Southerland	Office 865-828-5247 Cell 865-696-8794	Ganet.southerland@tn.gov	Shared with Claiborne and Union Counties
Grainger County Emergency Management Agency			
Confirmation status:			

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Contact	Telephone	Email	Position
Jeffery Atkins	865-712-5141	jcjjatkins@charter.net	
Hamblen County			
Hamblen County Department of Health			
Confirmed: by S. Masters 1/27/2026			
Jennifer Gilbert	Office 423-586-6431	Jennifer.Gilbert@tn.gov	Shared with Jefferson County
Hamblen County/Morristown Emergency Management Agency			
Confirmed: 8/2/232 by TEMA Website			
Chris Bell	423-581-6225	cbell@co.hamblen.tn.us	Director
Dale Griffie	423-581-6225	dgriffie@co.hamblen.tn.us	Deputy Director
Amy Greene	423-581-6225	agreene@co.hamblen.tn.us	Administrative Assistant
Jefferson County			
Department of Health			
Confirmed: by S. Masters 1/27/2026			
Jennifer Gilbert	Office 423-586-6431	Jennifer.Gilbert@tn.gov	Shared with Jefferson County
Jefferson County Emergency Management Agency			
Confirmed: 8/2/2023 by TEMA Website			
Brad Phillips E-911	865-741-9001 Office 865-335-2195 Cell 865-475-8855	bphillips@jeffersoncountytn.gov	Director EMA/ EMS
Knox County			
Knox County Department of Health			
Confirmed: by S. Masters 1/27/2026			
Cindy Lou Sovastion	865-215-5093 Office	cindylou.sovastion@knoxcounty.gov clsovastion@gmail.com	Knox County MRC Coordinator
Knoxville-Knox County Emergency Management Agency			
Confirmed: 8/2/232 by TEMA Website			
KEMA Duty Officer	865-215-1167	USE THIS NUMBER FIRST	
Colin Ickes	865-215-1166 Office 865-556-9467 Cell	cickes@knoxvilletn.gov	Director
Marcus Sheppard	865-215-1166 Office 865-348-7555 Cell	msheppard@knoxvilletn.gov	Planner
Sarah Delozier	865-215-1166 Office 865-371-7607 Cell	sdelozier@knoxvilletn.gov	Planner
Diane Fox	865-215-1166 Office	dfox@knoxvilletn.gov	Executive Assistant

Contact	Telephone	Email	Position
Trevor Hobbs	865.966.7057 Office 865-456-6026 Cell	thobbs@townoffarragut.org	Assistant to Town of Farragut Mayor
Knox County Volunteer Rescue			
Brian Townsend		Brian.townsend@kvers.org	Chief
Knoxville Office of Neighborhood			
Updated by Debbie on June 1, 2021			
Debbie Sharp	865-215-4382	dsharp@knoxvilletn.gov	Neighborhood Coordinator
Hayley Howard	865-215-2113	hhoward@knoxvilletn.gov	Assistant Neighborhood Coordinator
University of Tennessee, Knoxville			
Updated by October 20, 2025 by Brad Walker			
Brad Walker	865-974-3061	bwalke39@utk.edu	EM Planner
Brian Gard	865 974-3061	Bgard1@utk.edu	Dir. of EM
Loudon County			
Loudon County Department of Health			
Confirmed: by S. Masters 1/27/2026			
Tony Lowery	Office 423-442-3993	Tony.Lowery@tn.gov	Shared with Monroe County
Loudon County Emergency Management Agency			
Confirmed: December 10, 2025 by Bob Murawski			
Kelli Branam	865-458-7298 865-712-6447 (C)	branamk@loudoncounty-tn.gov	County EMA
Loudon County E-911	865-458-9081	Alternate point of contact	
Monroe County			
Updated from TEMA Web Site 1/19/22			
Monroe County Department of Health			
Confirmed: by S. Masters 1/27/2026			
Tony Lowery	Office 423-442-3993	Tony.Lowery@tn.gov	Shared with Loudon County
Monroe County Emergency Management Agency			
Updated 6/2/2023 by Idaline Diaz (Red Cross Southeast Chapter)			
Chad Lemming	423-519-7100 423-295-5521 Cell	mc.ema@monroetn.com	EMA Director
Monroe E-911	423-442-4357		
Morgan County			
Morgan County Department of Health			

Last Updated on October 28, 2026

Contact	Telephone	Email	Position
Confirmed: by S. Masters 1/27/2026			
Laura Conner	425-346-6272 Office 865-200-8087 Cell	Laura.conner@tn.gov	Shared with Roane County
Morgan County Emergency Management			
Updated 1/19/22 by Jody Zorsch			
Ethan Webb	423-346-1003 C423-539-6613 Cell	emermgmt@highland.net	County EMA
Morgan County e-911	423-346-0911 option 5	Secondary Point of Contact	
Overton County			
Overton County Department of Health			
Overton County Emergency Management Agency			
Updated by Central Dispatch 2/4/22			
Chris Masiongale	931-823-8594	cmasiongale@opecd.com	Director
Central Dispatch	931-823-8594		
Pickett County			
Picket County Department of Health			
Confirmed: by S. Masters 1/27/2026			
Andy Langford	931-864-3178	Andy.langford@tn.gov	County Director
Picket County Emergency Management Agency			
Confirmed by Gary Garrett 2/4/22			
Gary Garrett	931-267-7108	emtff28301@yahoo.com	EMA Director
No alternate			
Putnam County			
Confirmed: by S. Masters 1/27/2026			
Putnam County Department of Health			
Lisa Bumbalough	931-528-2531 office 931-646-7700 cell	Lisa.bumbalough@tn.gov	Director
Putnam County Emergency Management Agency			
Confirmed: 8/2/232 by TEMA Website			
Brandon Smith	931-528-7575 office 931-644-3942 cell	bsmith@putnamcountytn.gov	EMA Director
Tyler Smith	931-528-7575 office 931-979-0017 cell	btsmith@putnamcountytn.gov	Asst EMA Director
Sharon Womack	931-528-7575 office 931-979-5950 cell	sharon@putnamcountytn.gov	Volunteer

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Contact	Telephone	Email	Position
Roane County			
Roane County Department of Health			
Confirmed: by S. Masters 1/27/2026			
Laura Conner	865-200-8087 Cell 423-663-2445 Office	Laura.conner@tn.gov	Shared with Morgan County
Roane County Emergency Management Agency			
Confirmed: 8/2/22 by TEMA Website and contact with Amanda			
Tim Suter	865-717-4115 865-805-5418 Cell	Tim.suter@roanecountytn.gov	County OES
Amanda Daugherty	865-717-4116	Amanda.daugherty@roanecountytn.gov	
24/hr. E-911 non-emergency	865-354-8045		
Roane State Community College			
Confirmed: 6/11/2026 by Danny Wright			
Danny Wright	865-310-9701 Cell	wrightdr@roandstate.edu	Roane State Police Chief
Scott County			
Scott County Department of Health			
Confirmed: by S. Masters 1/27/2026			
Laura Conner	423-663-2445 Office 865-200-8087 Cell	Laura.conner@tn.gov	Shared with Anderson County
Scott County Emergency Management Agency			
Confirmed: 6/11/26 by County Health Department			
Daniel Crowley	423-701-1504	daniel.crowley@scottcounty.com	County EMA
Dispatch	423-663-2245		
Sevier County			
Sevier County Department of Health			
Confirmed: by J Ayers on October 27 2026			
Elizabeth Maples	865-453-1032 Office	Elizabeth.Maples@tn.gov	Shared with Cocke County
Sevier County Emergency Management Agency			
Updated by J Ayers on October 27 2026			
Joe Ayers	865-453-4919	jayers@seviercountytn.gov Office: ema@seviercountytn.gov	County EMA
Shawn Crawford	765-868-1741	scrawford@seviervilletn.org	City of Sevierville EMA

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Contact	Telephone	Email	Position
Non-emergency 911	865-453-3200		
Union County			
Union County Department of Health			
Confirmed: by S. Masters 1/27/2026			
Garnet Southerland	Office 865-828-5247 Cell 865-696-8794	Garnet.Southerland@tn.gov	Shared with Claiborne and Grainger and Counties
Union County Emergency Management Agency			
Confirmed: 8/2/232 by TEMA Website			
Andrew Reed		Ucems301@comcast.net	County EMA